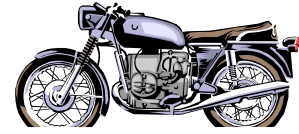
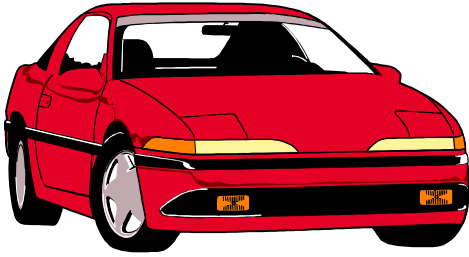


TRAINING ACADEMY WORKBOOK
LD 220 – TELEPHONE TECHNOLOGY AND PROCEDURES



**OBTAINING
A VEHICLE DESCRIPTION**

Very similar to a person, you're just dealing with a vehicle now. Here's what is needed:

COLOR

YEAR

MAKE

BODY STYLE

ANYTHING ELSE – MISC INFO

LICENSE PLATE



Think of the acronym CYMBAL and the information will translate into:

A white 1991 Chevrolet Camaro with a large dent on the right front fender, California license 123SAM

